TU Wien Bibliothek

Study areas

The study areas in TU Wien Bibliothek are closed from Wednesday, 11 March 2020 until further notice. We hope to be able to open again soon.

Loans, renewals, returns

From the beginning of May 2020, the Library restarted book loans in stages for some groups of library users.

- **What can TU Wien students borrow?** From Monday, 08 June 2020, all students of TUWien can request textbooks, books from the open access shelving, and books from the closed stacks of the Main Library and of the Chemistry and Mechanical Engineering Library online on CatalogPlus with their library account. Note that the books will be sent to you by post while there is no access to the library. TU Wien Bibliothek is paying the shipping costs at present. This service requires your address and contact data from TISS to be passed on to Österreichische Post AG.

- **What can TU Wien staff borrow?** Since Monday, 11 May 2020, TU Wien staff can request books from the open access areas and closed stacks of the Main Library and the Chemistry and Mechanical Engineering Library online on CatalogPlus with their library accounts. The books will be addressed to your institute address and deposited for collection at the Freihaus or Getreidemarkt porters' lodges; postal delivery to your private address is not possible. To collect the books, you will need to present your TUCard.

- **Loans for all library users:** From the beginning of July, we expect that borrowing media in the library will be possible again for all library users. We will post details here as soon as possible.

- **Loans are only possible for media that are loanable** (see their item policy) and are not available as an e-resource. Journals cannot be borrowed.

- **Automatic renewal, returns:**
  - **Renewals:** Loans will be renewed automatically by TU Wien Bibliothek for the time being. Please also check your library account to be on the safe side.
  - **Returns:** From 04 June 2020, the library will offer some opening hours for returning borrowed media directly in the Main Library. Until then, do not return loaned items by postal mail.

  **Opening hours for returning media (from 04 June 2020):**
  Thursday and Friday, 09:00 - 15:00, at the Main Library lockers.
  Note that the Library is closed on Thursday, 11 June 2020 (public holiday).

- **Paying fines:** during the opening hours for returning borrowed media (see directly above) you will also have access to the pay station to pay any outstanding fines. This is at present the only payment option we can offer.

- **The wearing of masks to protect the mouth and nose (MNP masks) is mandatory in the library. Please note the current safety and security measures against COVID-19 infections applying to TU Wien.**

- **Returning borrowed media by post** is possible from 04 June 2020 at your own risk. For details see §8 of our Library Regulations document (PDF).

- For more detailed information, see our Library website for TU Wien students and TU Wien staff.

- If you have any questions, please email bibliothek@tuwien.ac.at

Inter-library loans, document delivery (scans)

- Library staff will only be present on some days. Scanning printed resources for institutes is therefore not possible at the moment; we plan to resume this service in June.

- **Inter-library loans:** Inter-library requests for books and articles will be processed starting from the middle of May. From June, you will be able to collect your requested books and articles at the porters' lodges of Freihaus or Getreidemarkt upon presentation of your TUCard.

- For more information on our services for TU Wien institutes and staff, see the library news on our website.

- If you have any questions, please contact bibliothek@tuwien.ac.at.

Access to media: digital library

The library has licensed over 9000 ejournals and around 140,000 ebooks for our users. In addition, we are offering expanded access to ejournals and ebooks at many publishers, such as Elsevier ScienceDirect Textbooks, IEEE Courses or Springer Nature ebooks. Check our homepage for an up-to-date list of additional resources.

Tip: How to search for electronic resources and ebooks in CatalogPlus

VPN access from home: TU Wien students and staff can access our ebooks and e-journals from your homes using VPN. Note that for access to electronic full texts, you need to select “2_All tunneled” during VPN login!

If you have any problems with access to our electronic resources, do not hesitate to contact us at e-ressourcen@ub.tuwien.ac.at or bibliothek@tuwien.ac.at.

**Acquisitions**

Books that are urgently needed at the institutes, and cannot be made available as ebooks, will be acquired from May and deposited for collection at the porters’ lodges of Freihaus or Getreidemarkt. Our staff will not work on these books daily but in a biweekly rhythm. You will be emailed by us when books are ready for collection. Any member of your institute can collect the books, upon presentation of their TUCard at the porter’s lodge.

Please note that we are still focussing on acquiring ebooks where possible. Orders can be placed as usual via TISS. If you have any questions, please contact erwerbung@ub.tuwien.ac.at.

All other library services are operating normally
All other services offered by the library are operating normally and our staff are looking forward to helping you with any matters concerning open access publishing support, reposiTUm, TU Wien Academic Press, services provided by our liaison librarians, or advisory services concerning ORCID, DOIs or bibliometry.

Contact

Please contact us via email at present.

Overview of library service units and teams