

TUchat



Designation	TUchat
Internet-Address	https://www.it.tuwien.ac.at/en/services/cooperation-and-communication/collaboration/tuchat/
Direct entry	chat.tuwien.ac.at
Type of the tool	chat service
Account-Application	
Costs	no costs
Accessibility	

Brief description

With **TUchat**, we offer you a professional chat service for communication and collaboration in teams and individual conversations respectively. You can share texts, formulas (KaTeX), files, pictures or videos.

Definitions

- **Channel**
 - labelled by hash #
 - the furthestmost "outer" room in a chat
- **Discussion**
 - labelled by two speech bubbles
 - "Sub room" in a channel
- **Ad hoc discussion**
 - When someone answers directly (in a channel or in a discussion), a new discussion will be opened automatically. This is called an ad hoc discussion. Answers are displayed with a blue button "x Replies" (when using the web browser). They open up in their own "room". In the web browser, this room can be directly next to the (main) discussion/channel
- **Thread**
 - Answers / Replys
 - All answers in a channel or statements in a discussion

Examples of use

- Arranging consultation hours
- Short feedback from students
- Brainstorming and exchanging thoughts with students and colleagues from TU Wien


Access

TUchat can be accessed in your web browser directly via <https://chat.tuwien.ac.at/>.

Desktop apps for Windows, macOS and Linux can be [downloaded here](#). (Please do NOT use the Internet Explorer for download!)

The native mobile app Rocket.Chat+ for Android and iOS are available at [Google Play](#) and the [App Store](#) respectively.

When logging in using the app the server „chat.tuwien.ac.at“ must be inserted.

 Log in is effected through Single Sign On (TUaccount).

Instructions

Instructions on how to use Rocket Chat can be found at <https://rocket.chat/docs/>

Integration of upTUpdate groups

To integrate an upTUpdate group in TUchat, the following steps are necessary: [Integration upTUpdate Groups](#)

Further Information

TUchat at the [TU.it website](#)